

Visit our website for all of the surgery information. You will find latest news, staff and clinic information, lots of links to other organisations and loads more. You can also order your repeat medication on line 24 hours a day. We would welcome your views as to how the website can be improved or if there is information that you think we should include.



OPENING TIMES

Mon 8.00am to 6.00pm
 Tue 8.00am to 6.00pm
 Wed 8.00am to 12 noon
 Thu 8.00am to 6.00pm
 Fri 8.00am to 6.00pm



ORDERING REPEAT PRESCRIPTIONS

- Use our website www.lurganmedicalpractice.com
- Complete the tick box on the right hand side of your prescription
- Telephone 028 3831 0123 between 9am and 12 noon daily

Repeat prescriptions will be ready within 24 hours.

To reduce the risk of error we would prefer that all requests are received using the tick list or our website.

PATIENT PARTICIPATION GROUP

We are exploring the possibility of introducing a Patient Participation Group to the practice. The group would enable patients to make a positive contribution to the development of their GP practice.

No meeting has been arranged as yet, but if you are interested in joining this group please contact the Practice Manager.



APPOINTMENTS

General surgery appointments are available each morning and afternoon (excluding Wednesday afternoon and public holidays). These appointments are for ten minutes and can be made up to two or three weeks in advance.



If you require an appointment within twenty-four hours and there are none available, you will be asked to leave a contact telephone number and a doctor will call you back to discuss your symptoms or concerns. If the doctor feels that it is necessary for the patient to be seen, an appointment will be offered for later in the day (probably during the afternoon).

We offer **telephone appointments** each day for patients who wish to speak to a doctor, but do not need a face to face appointment.

Please telephone the surgery before 10am (028 3832 7626 - option 2), you will be asked to leave a telephone contact number and a doctor will return your call.

RESULTS

Please telephone in the afternoon for results of blood tests or x-rays when the surgery is not quite so busy.

CONFIDENTIALITY

Please wait until the patient in front of you has been seen before approaching reception. Thank you.

PRACTICE CLOSURES

Staff Training

Tue 11th Oct 2011
 Tue 8th Nov 2011
 (to be confirmed)
 Tue 24th Jan 2012
 Tue 21st Feb 2012
 Tue 13th Mar 2012

Public Holidays

Mon 26th Dec 2011
 Tue 27th Dec 2011
 Mon 2nd Jan 2012
 Mon 19th Mar 2012
 Mon 9th Apr 2012
 Tue 10th Apr 2012
 Mon 7th May 2012
 Mon 4th Jun 2012
 Tue 5th Jun 2012

OUT OF HOURS

Tel 0287 3839 9201
 Only contact out of hours in an emergency. For chest pain or collapse dial 999

Flu Vaccination

The Government recommends a **Flu vaccination** each year for the elderly and “at risk” people that have diabetes, asthma or heart disease etc (a full list of conditions can be found on our website). If you are in this group of patients you will be sent an appointment for the Flu Clinic. If you do not get a letter, please contact reception or visit our website for clinic information.



When you are seeing the nurse for you flu vaccination ask her about vaccination against pneumonia. You only need this once and it can be given at the same time as the flu vaccination.

Telephone Numbers

Health Visitor
028 3832 7824

Midwife
028 3834 1210

Community
Psychiatric Nurse
028 3834 7537

Macmillan Nurse
028 3832 2597

Craigavon Hospital
028 3833 4444

Lurgan Hospital
028 3832 7824

Health and Social Care
Southern office
028 3741 0041

H&SC Business Services
Organisation
028 9032 4431

SAUCS -
Out of Hours Emergencies
028 3839 9201

The Doctors

Dr Patterson (Partner) takes a special interest in diabetes and coronary heart disease.

Dr Doyle (Partner) is the Practice Trainer. She has a special interest in paediatrics, women's health and respiratory disease.

Dr Greer is in the practice on Wednesday mornings only. Dr Greer has a special interest in minor surgery and family planning.

Dr Major is generally in the practice on Mondays and Fridays and **Dr Kearney** is in the practice on Tuesdays and Thursdays.

Dr Groves is currently on maternity leave.

The Nurses

Jo-Ann Burke – along with general nursing duties takes care of patients with respiratory disease (such as asthma and COPD) and diabetes.

Sharon Douglas—along with general nursing duties takes care of patients with circulatory disease (such as heart problems) and diabetes.

Christine Preston—our Health Care Assistant can be found in the Treatment Room twice a week.

Support Staff

Eveline Cousins, Sandra Hamilton, Christine Preston and **Beth Wilson** are our receptionists. They also do a range of administration work. **Lorraine Percy** is our administrator but she also covers reception. **Daphne Tendall** works Wednesday morning in reception, but also covers holidays.

Sally Graham is our Practice Manager and is responsible for the day to day running of the surgery.

Rosemarie Evans is our District Nurse and **Colette Bailey** is our Midwife. **Louise McSkeane** our Health Visitor is currently on maternity leave. **Jenny Steen** is our Macmillan Nurse.

Disabled Access

Our Practice has suitable access for disabled patients. All the patient areas including the waiting room, the consulting rooms and the toilets, have wheelchair access. There is a designated disabled parking space located at the side of the Practice.